

Crisis Intervention Services Procedure Code and Modifier Use in The Crisis Continuum

CRISIS INTERVENTION SERVICE	PROCEDURE CODE	MODIFIER TYPE	REIMBURSEMENT
Local Crisis Intervention Line	H0030 (per call)	Professional (required)	H0030 reimbursement is for one provider who takes the initial call.
Crisis Response	H2011 (per 15 min) *	Professional (required) + additional (as applicable)	H2011 reimbursement is for each provider who renders a mobile response, up to three providers per date of service (DOS).
Linkage and Follow-Up	T1016 (per 15 min) *	Professional (required) + additional (as applicable)	T1016 reimbursement is for each provider who renders linkage or follow-up, up to three providers per DOS.
Crisis Stabilization	S9484 (hourly)** S9485 (per diem)	Professional (required for S9484)	S9484 reimbursement is an hourly rate. S9485 reimbursement is a daily rate.

* For units that represent 15 minutes of service, a unit of time has been reached when a provider has completed at least 51 percent of the designated time unit.

** Rounding guidelines apply to procedure code S9484, per the Rounding Guidelines topic ([#22537](#)) of the ForwardHealth Online Handbook.

Professional Level Modifiers	
Required when submitting claims for crisis intervention services (excluding S9485, per diem)	
Modifier	Description
HN	Bachelors degree level
HO	Masters degree level
HP	Doctoral level
UA	Psychiatrist
UB	Advanced practice nurse prescriber
U2	First Responder Level 1 (Emergency Medical Responder, EMT (Emergency Medical Technician), Advanced EMT, and EMT-Intermediate)
U3	First Responder Level 2 (Paramedic and Paramedic with Critical Care Endorsement for Inter-Facility Transport Only)
U7	Paraprofessional
U8	Certified Peer Specialist

Additional Modifiers	
Include on crisis intervention service claims for H2011 and T1016 as applicable.	
Modifier	Description
FQ	The service was furnished using audio-only communication technology
GT	Via interactive audio and video telecommunication systems
HT	Multi-disciplinary team
U1	Second renderer with the same professional level modifier on the same DOS for the same procedure code

For more information: [2023-06 ForwardHealth Updated Expanded Mobile Crisis Benefit](#) and [ForwardHealth Crisis Intervention Services](#).